



Intern

KASS-MIS-I-05-24 | Internship | Internship | Posted on October 9th, 2024 | Expires on May 31st, 2024

OBJECTIVE

We are seeking to recruit a creative and talented intern in TV & Radio Technical Support. This opportunity seeks to develop, expose, and prepare the candidate for a career in the Media Industry.

TV & RADIO TECHNICAL SUPPORT INTERN

- Perform routine maintenance tasks, software updates, and equipment upgrades to ensure optimal performance and reliability.
 - Install, configure, and test broadcasting equipment such as cameras, microphones, mixers, routers, and servers.
 - Conduct tests and quality checks on broadcast signals, audio/video streams, and playback systems to ensure high-quality output.
 - Create and maintain technical documentation, including equipment manuals, troubleshooting guides, and operational procedures.
 - Diagnose and resolve technical issues related to broadcast equipment, including audio and video systems, signal processing devices, and transmission equipment.
 - Provide on-call support and respond promptly to emergency situations, such as equipment failures or broadcast interruptions.
 - Monitor and troubleshoot network performance issues.
 - Provide technical support to end-users, including resolving hardware, software, and network problems.
 - Manage and maintain backups, antivirus software, and security protocols.
 - Participate in IT projects, such as system upgrades and migrations.
 - Ensure data integrity, confidentiality, and availability.
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QUALIFICATIONS FOR THE ROLE

- Bachelor's degree or Diploma in Computer Science, Information Technology, or related field.
 - Familiarity with operating systems, network protocols, and IT infrastructure.
 - Strong troubleshooting skills and attention to detail.
 - Excellent communication and interpersonal abilities.
 - Ability to work independently and collaboratively in a team environment.
 - Knowledge of TV and radio broadcasting equipment and procedures.
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Location: Nairobi

Department: MIS

Job Type: internship